

NEW MEMBER WELCOME GUIDE

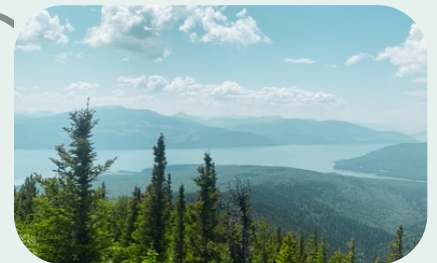


*"Join for the Opportunity,
Stay for the Community"*

WE ARE ALL CONNECTED



 **DAWSON CREEK**



 **CHETWYND**



 **TUMBLER RIDGE**

CHETWYND - DAWSON CREEK - TUMBLER RIDGE

USING THIS GUIDE

We are excited to have you join our community and look forward to supporting you, your practice, and your family every step of the way.

Disclaimer

This guide was created by the South Peace Division of Family Practice to help support you as you get settled into our medical community. It's meant to be a helpful resource that offers general information, tips and guidance along the way.

Please keep in mind that not everything you may need to know is included here. For more detailed or official information, please connect with the appropriate health authorities or your local clinic leadership.

This guide is owned by the South Peace Division of Family Practice and may be updated as needed.



WHO WE ARE



The South Peace Division of Family Practice supports the communities of Chetwynd, Dawson Creek and Tumbler Ridge, serving as a platform for innovation in healthcare. Divisions of Family Practice are part of a province-wide initiative designed to strengthen healthcare in BC. We operate as a not-for-profit society & our membership encompasses all family physicians & nurse practitioners across the region. Together, the members work to improve patient access to local primary care, increase local physicians' influence on healthcare delivery and policy, and provide professional support for providers.

The division gives local providers an opportunity to work collaboratively with Northern Health Authority, the Family Practice Services Committee (FPSC), First Nations Health Authority and the Ministry of Health to identify healthcare needs in the local community and develop solutions to meet those needs.

Our Division staff will help support and guide you to the right information for practice support, locum opportunities, and transitioning into our communities. Learn more about our Division at: spdivision.ca. Learn more about other Divisions and FPSC at: divisionsbc.ca

36
DIVISIONS

230
COMMUNITIES

Our Division is one of **36 regional Divisions of Family Practices in BC** representing **230 communities**. The Divisions of Family Practice initiative is funded by the Family Practice Service Committee (FPSC), one of four Joint Collaborative Committees (JCC's) that represent a partnership of the Provincial Government and Doctors of BC.

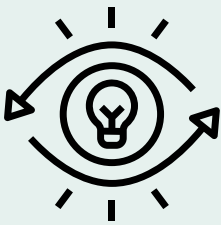
MEMBER BENEFITS:

- An opportunity to influence the delivery of healthcare in our community.
- Build relationships amongst a group of dynamic, engaged physicians and primary care providers.
- Opportunity to connect and collaborate with colleagues.
- A voice representing Family Physicians' needs and priorities.
- Continuing medical education programs.
- Supporting physician wellness.
- UpToDate subscription.
- Access to Pathways, a database of specialists and physician resources.
- Opportunity to participate in our exciting year-round educational and social member events

ABOUT THE SOUTH PEACE DIVISION

OUR VISION

Our vision is for rural primary care providers to support and promote sustainable, healthy communities in the South Peace Region through strong community partnerships and collaboration.



OUR GUIDING PRINCIPLES

We are committed to fostering a high quality of life for the patients we serve while ensuring a strong voice for healthcare providers, patients, and communities.

Through effective communication and engagement, we strengthen connections with each other, our communities, and partner organizations.

We prioritize work-life balance, resiliency, and sustainability for our providers, creating an environment where they can thrive.

Additionally, we embrace inclusivity and cultural sensitivity, ensuring equitable and respectful care for all.



OUR VALUES *HOW WE SHOW UP*

We Empower

We believe in empowering our members and employees by providing them with resources, opportunities, and a supportive environment to make meaningful contributions to healthcare transformation. We actively listen to our members, partners, and the community, ensuring their voices are heard. We recognize and celebrate contributions, fostering a culture of appreciation and growth.

We Innovate

We are committed to continuous improvement and embracing new ideas. Change is an opportunity for growth, and we continually strive to evolve—both individually and as an organization. We take accountability for our results and support others in achieving their best outcomes, driving innovation and excellence in all that we do.

We Unite

We approach our work with a collaborative spirit, learning from mistakes and celebrating successes together. Our commitment to excellence is reflected in the service we provide to our members and each other. Through open and honest communication, we tackle tough challenges, strengthen relationships, and foster a culture of trust and mutual respect.

We Are Human Beings

We care about each other and prioritize creating a kind and supportive environment where everyone feels valued. We recognize that together, we achieve more, fostering a culture of collaboration and mutual respect. Inclusivity and cultural sensitivity guide our interactions, ensuring that all voices are heard and respected.

Above all, we are friendly, compassionate, and committed to each other's well-being, strengthening our community through genuine connection and support

WELCOME



On behalf of the staff and the Board of Directors, we are pleased to **extend a warm welcome** to you as a new member of the South Peace Division of Family Practice. We are **grateful** you have chosen to join our network and are eager to work alongside you to **advance the delivery of high-quality healthcare services** in our community.

This welcome guide has been thoughtfully prepared to provide you with essential information, resources, and connections that will assist you as you establish your practice within the South Peace region. Our aim is to equip you with the tools and support necessary to ensure a **smooth transition** and to foster both your professional development and the well being of your patients.

We look forward to **collaborating** with you and the opportunity to become better acquainted in the months ahead.

Sincerely,

The South Peace Division of Family Practice Team

TERRITORY ACKNOWLEDGEMENT

Acknowledging with deep gratitude the opportunity for the South Peace Division of Family Practice to support our Membership and Patients who live, work and play on the traditional territory of Treaty 8 First Nations.

For the South Peace Division of Family Practice, acknowledging the land is an expression of cultural humility that involves recognizing our commitment to support the provision of culturally safe care to First Nations, Inuit, and Métis people in BC.

INDIGENOUS LANDSCAPE OF THE SOUTH PEACE DIVISION

The South Peace region is home to several distinct Indigenous Nations, each with a living culture, deep rooted history, and enduring connection to this land. Their presence, leadership, and knowledge continue to shape and guide our communities.

As we walk alongside these Nations, we are committed to learning, listening, and working together to create respectful and culturally safe pathways in health care.



WEST MOBERLY
FIRST NATIONS

Located at Moberly Lake, the West Moberly First Nations are part of the Dunne-za (Beaver) and Cree peoples. Known as the “Dreamers,” the Dunne-za have a rich spiritual tradition based on dreams and visions that guide their culture and connection to the land. Established as a distinct Nation in 1977 (previously part of the Hudson Hope Band), the West Moberly First Nations focus on revitalizing language, culture, and traditions with guidance from Elders and knowledge keepers.

Also near Moberly Lake, the Saulteau First Nations have strong ties to Treaty 8 and a Cree heritage, including Saulteaux and Dunne-za ancestry. The community is committed to preserving traditional languages, ceremonies, governance, and ways of life, passing these on to future generations to sustain resilience and cultural pride. Their history reflects a deep connection to the land, shaped by a legacy of adaptation and strength in the face of changing times.



**KELLY
LAKE**

Kelly Lake, located along the BC–Alberta border, includes the Kelly Lake Cree Nation, Kelly Lake First Nation Society, Foothills First Nation, and Kelly Lake Métis Settlement Society, representing Cree and Métis cultures. These groups maintain a balance between traditional practices and modern community growth, with Elders and families playing key roles in sustaining language, ceremonies, and land stewardship despite challenges with formal recognition.

Together, these Nations represent the enduring strength and cultural richness of the South Peace region. Their ongoing stewardship and partnership inspire us as we work towards culturally safe and respectful health care for all who live and work in this territory.

RESOURCES

HOW WE CAN ASSIST - CONNECTIONS & SUPPORTS AVAILABLE

- In-person and virtual site visits.
- Physician mentorship.
- Local Connections (e.g. to another physician in a related area of care).
- Attachment Support.
- Local information and support for family (e.g. assistance with spousal employment, daycare and school support, activities for families, support in finding accommodation).
- Opportunities to engage in healthcare quality improvement.
- Locum/Practice promotion (seeking and advertising).



Division Projects and Initiatives

- Primary Care Network
- Maternity Care
- Long-Term Care
- Initiative Inpatient Care Initiative
- Retention and Recruitment
- Patient Attachment
- Team-Based Care

PROFESSIONAL RESOURCES

- [Register for free Division membership for UpToDate](#) - an award winning online clinical decision support resource.
- [Pathways](#) - resource with specialist information, referral forms, allied health information and community resources.
- [Real Time Virtual Support \(RTVS\)](#) - resource to connect with on call RTVS peer pathway providers over Zoom or over the phone for clinical help.
- [Medical Staff Association](#)
- [Practice Support Program \(PSP\)](#) offers database supports, learning opportunities and practice facilitation.
- [FPSC BC](#)
- UBC Coach and Mentoring Program (CAMP) [UBC - CAMP](#)

Opportunities

- Practice/Locum
- Primary Care
- Long-Term Care
- Medical & Surgical Inpatient Care
- Speciality
- Operating Room
- Emergency Room

OPPORTUNITIES IN ADDITION TO MEMBERSHIP

The Division offers support and development opportunities for Family Physicians and Nurse Practitioners to excel in leadership in healthcare as part of continuing medical education avenues.

Division Physician Leads

You can take on fulfilling leadership roles within the division on various topics. These roles enable you to make a positive impact and drive meaningful initiatives within our healthcare network.

Division Board of Directors

Through our Board nomination process, you will be invited to express an interest in joining our Board of Directors. Board meetings are held virtually on a monthly basis.

Professional Development

You have the chance to expand your knowledge while practicing through professional support, training and education. Additionally, you can engage in leadership roles with our community to contribute back.

Culturally Safe Training

The Division is committed to the Government of BC's Declaration of the Rights of Indigenous Peoples Act (gov.bc.ca) and the Calls to Action of the Truth and Reconciliation Commission of Canada. We support access to culturally appropriate healthcare services for Indigenous individuals and assist family physicians in delivering anti-racist, respectful, and culturally safe care. We offer free training as needed.



WE'RE HERE TO HELP!

As you begin your medical practice, the South Peace Division of Family Practice is here to support you every step of the way— helping you get settled, connect with our welcoming medical community, and grow in your career as a healthcare professional.

New to the community?

At the Division we make connections:

- Rental/Real Estate Agencies
- Connecting to extra-curricular events
- Lawyers
- Banks
- Insurance
- Accountants
- Mentor Programs
- Churches & Faith organizations
- Family Support: School tours and registration, daycare, activities, sport opportunities, local recommendations.

As you begin this exciting journey, we encourage you to connect with our dedicated Physician Integration Coordinator to learn more about the onboarding process and available support.



Always here to help!

Email: spregion@spdivision.ca



GET CONNECTED:

UpToDate - award winning online clinical decision support resource (access via your Division membership account). Here are specific instructions on how to access: **[UpToDate - Login/Register](#)**

Pathways - source for Specialist referral information, physician resources, patient handouts. Please reach out if you have any login questions with respect to Pathways.

[Pathways - Login](#)



Practice Support Program (PSP): Family Practice Service Committee's PSP offers services for family physicians to optimize their practice, enhance the use of health technology, and more effectively manage patient panels. The PSP team helps you and your practice become more efficient and can customize services specific to your practice needs. For more information on PSP or book a service visit **www.doctorsofbc.ca**

Financial Support:

Professional and Expense Claim Form Please complete the Electronic Funds Transfer form for sessional payments and expense reimbursements: **New Vendor/Payee Form**

Locum Coverage Support: Need a vacation? We will try our best to find a locum for you! Please complete the **Locum Coverage Request Form**. We recommend filling this out as early as possible as locums can book up 6-12 months in advance.

Sustaining Health.

OTHER PROFESSIONAL SUPPORTS AVAILABLE TO YOU

Virtual Supports Pathways

This site connects users to a database of local and provincial medical resources consultants, advice, community and health authority services, clinician tools and forms. It also includes access to our Service Maps and Patient Journeys that help you navigate our programs and resources for your patients in our local system. pathwaysbc.ca

Real Time Virtual Support (RTVS)

Rural providers in BC can connect with on-call RTVS peer pathway providers over Zoom or over the phone for clinical help. Our Instant Access pathways are staffed by friendly, compassionate physicians who understand the rural context. Our three 24/7 Instant Access pathways are **RUDI (Emergency)**, **MaBAL (Maternity & Newborns)** and **CHARLiE (Pediatrics)**. Our Critical Care and Internal Medicine pathway (ROCCi) is also Instant Access and available from 8 a.m. to 9 p.m. Pacific Time seven days of the week. We also have eight RTVS Quick Reply peer pathways that are available weekdays during business hours. RTVS



Health Connect Registry (HCR)

HCR is the tool used by all BC communities to identify patients waiting to be attached to a longitudinal primary care provider.

HCR works alongside two tools: (1) a provincial rostering registry for Family Physicians and Nurse Practitioners to manage their patient panel information and identify whether they can take on new patients and (2) a clinic and provider registry for medical directors and staff to provide information about their clinics. **Heath Connect Registry**

Need Help? Contact our Attachment Coordinator here:

Email - Attachment Coordinator
spregion@spdivision.ca



PHYSICIAN WELLNESS RESOURCES

The logo for 'doctors of bc' features the word 'doctors' in a dark blue sans-serif font, with 'of bc' in white text inside a teal rectangular box.

Physician Health Program

The logo for the Canadian Medical Association (CMA) includes the text 'ASSOCIATION MÉDICALE CANADIENNE' and 'CANADIAN MEDICAL ASSOCIATION' flanking a central blue caduceus symbol.

Physician Wellness Hub

The logo for 'CAN EMERG URGENCE CAN' features a stylized teal shield with a white cross-like symbol, followed by the text 'CAN EMERG' and 'URGENCE CAN' stacked vertically.

CAN EMERG Resource

The logo for the Canadian Medical Protective Association (CMPA) features the acronym 'CMPA.' in a large, bold, black sans-serif font, with the tagline 'Empowering better healthcare' in a smaller font below it.

CMPA

The logo for the Centre for Addictions and Mental Health (CAMH) consists of the lowercase letters 'camh' in white, set against a solid purple square background.

camh

DOCTORS OF BC

Offers free confidential counselling with a licensed Lifeworks clinical counsellor. Also provides short term counselling from a network of counsellors, peer-to-peer drop-in support program, and more services.

CANADIAN MEDICAL ASSOCIATION - PHYSICIAN WELLNESS HUB

Offers a variety of free and reliable wellness tools and resources to empower physicians in burnout and depression.

CANADIAN EMERGENCY RESPONSE - PSYCHOLOGICAL SUPPORT NETWORK/MENTAL HEALTH

Resources to help you recognize common responses to trauma and stress, to identify when you are in need of well-being supports, and to know where to go for free, evidence-informed mental health and well-being support that is available across Canada.

CANADIAN MEDICAL PROTECTIVE ASSOCIATION - PHYSICIAN WELLNESS

Provides articles, videos, and a phone line with information on coping with stress and managing medico-legal issues.

CENTRE FOR ADDICTIONS AND MENTAL HEALTH - RESOURCES FOR HEALTH CARE WORKERS

This site offers support to healthcare workers maintain their health and wellness while coping with a wide array of stressors.



OUR COMMUNITIES

CHETWYND



gochetwynd.com



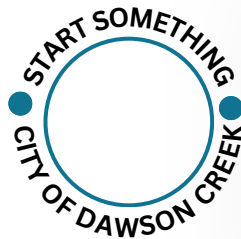
gochetwynd.com/visitors/tourism



DAWSON CREEK



dawsoncreek.ca



startsomething.dawsoncreek.ca



TUMBLER RIDGE



districtoftumblerridge.ca



tumblerridgegeopark.ca





QUICK LINKS PAGE



**SOUTH PEACE DIVISION
OF FAMILY PRACTICE**



**UBC - COACHING &
MENTORING PROGRAM**



**DIVISIONS OF
FAMILY PRACTICE**



**REAL TIME
VIRTUAL SUPPORT (RTVS)**



**FAMILY PRACTICE SERVICES
COMMITTEE (FPSC)
PRACTICE SUPPORT PROGRAM**



DOCTORS OF BC



**UPTODATE
LOGIN/REGISTER**



PATHWAYS - LOGIN

CONTACT US:



**EMAIL:
SPREGION@SPDIVISION.CA**



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